

Nick Reed
Chief Executive
Post Office Limited
100 Wood Street
London
EC2V 7ER

London Borough of Hounslow
Hounslow House
7 Bath Road
Hounslow
TW3 3EB



Leader of the Council

Your contact: Councillor Shantanu Rajawat
Mobile: 07866 784970
E-Mail: Shantanu.Rajawat@hounslow.gov.uk
Our Ref:
Date: 23rd December 2024

Dear Nick,

I am writing to you today to express my deep concern regarding the closure of the Main Post Office in Hounslow Town Centre.

The Hounslow Main Post Office was a very busy branch, in a town centre with very high footfall and a local population where many are economically disadvantaged. The Post Office is a lifeline for many in our communities, particularly our most vulnerable residents. The removal of Main Post Office services will cause hardship for those with financial or mobility issues who cannot afford or are not able to travel a long distance to other Main Post Office locations.

Hounslow town centre is a Metropolitan Centre, one of only fourteen across Greater London, and the heart of our borough, with a large residential population and the highest footfall of all the borough's town centres. This is the type of town centre where we would expect the Post Office to retain Main Post Offices, in order to provide services for the large population within a short journey via public transport.

I need to understand the Post Office's plans for the resumption of this vital service. As such I would like to invite you to meet me at Hounslow House on Wednesday 22nd January 2025 at 3pm.

I sincerely hope we can work together to ensure a Main Post service is resumed in Hounslow Town Centre.

Yours sincerely,

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke extending to the right.

Councillor Shantanu Rajawat
Leader of the Council