

# HOUNSLOW matters

Autumn 23

Community and Council news from around the borough



## HOUNSLOW CELEBRATES SISTERHOOD

*Let's Talk  
Hounslow*  
p16-17

*Community and  
Family Hubs are here!*  
p14-15

*Protect yourself  
against flu and  
Covid-19*  
p20

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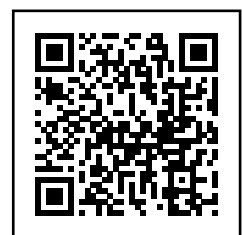
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## What's inside


- 4 Youth Skills Guarantee
- 5 Making Hounslow Proud
- 6 Celebrating Our Sisters
- 7 Tree Will Rock You
- 8 News round-up
- 13 First Class Business Support
- 14 Feltham welcomes Community and Family Hubs
- 16 Let's Talk Hounslow
- 18 Working Together to keep Young People Safe
- 20 Protecting against Flu and Covid-19
- 22 Housing News
- 24 Feltham Station celebrates 175 Years
- 26 Waste not, Want not
- 28 What's on around Hounslow
- 30 Out and About with the Mayor

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## Welcome to the latest edition of Hounslow Matters – Autumn 2023



Dear Resident,

It has been another important and exciting few months for Hounslow. I was delighted we were able to formally open our first-ever Community Hub, in Feltham, bringing to life our commitment to support communities and deliver services, closer to home.

The Hub, based in the Feltham Assembly Hall, now becomes one of a network of places in the area where the Council and our partners, such as the Citizens Advice Hounslow and Age UK Hounslow, can provide important support and activities, especially to those residents who may not be able to access help online or prefer that face-to-face interaction. Advice and support can now be sought at Bedfont library, Bedfont Lane Community Centre, the Family Hub West (formerly Alf King Children's Centre), Bristol Court and the Highfields Estate.

This new development plays a pivotal role in our efforts to enhance our offer to residents, especially those who are most vulnerable or under the radar. Whether you're in search of information or seeking guidance and advice, we are committed to ensuring that you can access the right solution, right in your neighbourhood. Stay tuned to our social media channels as we expand this network throughout the entire borough.

In a month of significant events, consultations and milestones demonstrating our ambitious plans for Hounslow, one of my highlights was attending the inaugural meeting

of our Youth Skills and Employment Guarantee (YSEG) alliance. It was great to build on this fantastic initiative to help get young people more skilled and more likely to get great apprenticeships and jobs. I was proud we were able to bring big-hitting local employers around the table, including Brentford FC, Heathrow Airport, JCDcaux, Job Centre Plus, Marriot Hotels, University of West London, and West Thames College.

You will see a theme of collaboration running throughout this edition of Hounslow Matters. Initiatives like the YSEG, Community hubs, arts markets, cultural events, skills workshops, London Living Wage uptake, fantastic exam results, flu vaccinations and business support depend on organisations, charities and community groups coming together to help make Hounslow the wonderful place it is. I am so proud that the Council has been central to many of the positive developments that are featured within the following pages, especially our Thriving Communities Fund and schemes to help people start or grow a business.

As Council leader my most important duty is to help keep our residents safe and well, which is why I am concluding my article by reminding those readers who are eligible to take up our annual flu and COVID vaccination to do so as soon as possible. More information on this can be found on page 20.

**Cllr Shantanu Rajawat (Shan)**  
**Leader of Hounslow Council**

# YOUTH SKILLS GUARANTEE GATHERS PACE

- Creating good and sustainable employment
- Targeting policies and making funding available to 30 areas most in need across the borough and in line with the Council's Equality, Diversity, and Inclusion plan
- Tackling inequality by developing an inclusive recruitment and retention practice.



(L/R) Ellis Carroll (job coach), Nicky Bitar (Service Manager, Community and Day Provisions) Harry Hirdle, Arshdeep Singh, Rakesh Alankaratheepan, Adam Nunez, Steven Forbes (Executive Director of Children's and Adults' Services), Alessio Nuzzo, Souhith Shinde, Shaza Aminuddin (tutor)

Furthermore, the Council will be improving its SEND (Special Educational Needs and Disabilities) offering for young people that are part of the David Forbes Nixon (DFN) Project Search programme. This is a one-year transition to work programme for young adults with a learning disability or who have autism spectrum conditions, or both.

Hounslow Council is one of over 100 DFN Project SEARCH sites across the UK. The programme increases a young person's employability from 4.8% to 60% and the Council's programmes have regularly achieved outcomes of 70% plus into full time paid employment.

DFN Project SEARCH is a key partner in delivering the Youth Skills and Employment Guarantee (YSEG) to residents in the borough. This is further supported by the likes of Kaleidoscope Social Enterprise (Job Coaches) and West Thames College, who work closely with the Council and parents to provide the all-important wrap around support for local interns.

**A strong alliance of local business and education providers met to discuss and bolster the offering available for young people aged 14-25 living in Hounslow. This followed the official launch of the Youth Skills and Employment Guarantee (YSEG) in June.**

With collaboration crucial to the success of the project, including defined pathways into employment, businesses across the borough joined the Council to discuss next steps for the initiative.

Brentford FC and its Community Sports Trust arm, Heathrow, JC Decaux, Marriot Hotels, University of West London, West Thames College and the West London Chamber of Commerce were all in attendance.



Cllr Lily Bath, Cabinet Member for Education, Children, Skills and Employment said: "As a group we share a passion for the future of our young people, who reiterated what an asset they are to Hounslow. YSEG seeks to maximise the young talent in our borough."

**New interns at the Marriott Hotel**



Hounslow Council has also committed to improving its own offer to young people by:

- Providing meaningful and good quality work experiences that raise aspirations, enhance skills and boost personal networks



**DFN Project SEARCH graduate Zion and his mum**



# MAKING HOUNSLOW PROUD

*Students from across the borough showcased their educational prowess this summer by not only smashing national and London averages in GCSE Maths and English, but also for A-Level results with a pass rate of 98% with over 75% of A-Levels awarded achieving grades A\*- C.*

63% of students achieved grade 5 or above in Maths, 20% higher than the national average of 43% and 13.5% higher than the London average of 49.5%.

In English, 71% of students achieved grade 5 or above, outperforming the national average of 58% and the London average of 67%.

Cllr Shantanu Rajawat, Leader of Hounslow Council, joined students at Heston Community School, where he also studied, to celebrate as they received their GCSE results and sent a heartfelt message to every child in Hounslow who received their results.

Simon Hart, School Principal of Springwest Academy said: "We are incredibly proud of all our students receiving their GCSE results. This is the culmination of years of hard work and



Cllr Rajawat celebrated GCSE success with Heston Community School students

effort, a true collaboration between the students, families and staff.

"We believe everyone deserves a great education and these results now enable our students to look to the future with excitement and confidence. We wish them every success as they embark on their next steps."

Kevin Burke, Headteacher of Gunnersbury Catholic School, said: "We're absolutely delighted for our students for achieving such fantastic A-Level and BTEC results. They have worked exceptionally hard, engaged superbly with their teachers in learning, and have always been exceptionally supportive of their fellow classmates.

"They are an absolute credit to their families and our school. With great pride, we say goodbye to these young women and young men as they leave school to start their university lives or to take up apprenticeship programmes. We wish them well and look forward to hearing of their future success."

Cllr Lily Bath added: "I want to congratulate our students in Hounslow for their incredible effort. They have worked so hard, and we are very proud of what they have achieved. I would also like to thank our teachers who work tirelessly to deliver the very best outcomes for our students."

# CELEBRATING *OUR SISTERS*

*The Ghanaian Community Forum, alongside local groups Southall Black Sisters and West London Ghanaian Alliance, as well as national organisation Soul Purpose 360, recently joined the Council in celebrating sisterhood during Black History Month. The event, hosted at Hounslow House, proved popular with speakers and visitors alike.*



things like racism, sexism, misogyny and the country's economy. But there are also things that are within your control and one of those things is your mind and how you think about yourself and how you treat yourself and what you do with your life."

Samantha Obeng from the Ghanaian Community Forum: "We really wanted to lead from the front and demonstrate what we can achieve, collaborate with the Council and other community groups to show other residents that we can really make a positive difference in the borough if we put our effort and energy together."

A permanent accessible learning resource is now available on the inHounslow Arts and Culture page and was commissioned by the Council to change the continuing invisibility of Black women's contribution to history. To view, visit: [www.hounslow.gov.uk/bhm-resisters](http://www.hounslow.gov.uk/bhm-resisters)



The important theme of the event - Celebrating our Sisters - showcased the crucial role that Black women have played in shaping history, inspiring change and building communities.

A packed afternoon started with a vibrant marketplace of more than ten stalls featuring community groups and Council teams, highlighting their work in the community and around the borough.

This was followed with a series of keynote speakers whose touching and heartfelt stories were shared. Yvonne Lawson (MBE) and Lorraine Jones, who both tragically lost their sons to knife crime, discussed the wider impact it had on their lives, families, and friends. The audience was visibly moved by the way they have turned their pain into positivity with such tangible strength and a collective passion for improving the lives of young people in their communities.

A roundtable discussion on black sisterhood then discussed the prevailing levels of discrimination and stereotyping that still stymies black women generally, and

the ongoing need for empowerment. Guest pupils from the Green School for Boys spoke of a greater need for representation in the arts and media, effective mentorship programmes and collaboration between the Council, schools, and community groups.

Palma Black, whose organisation Soul Purpose 360 were represented at the event, summed up their work and how it aligned with the theme of BHM '23: "For many Black women - and when I say that I mean women that are prone to racism - there are lots of things outside of our sphere of control -





Freddie Mercury's sister, Kashmira Bulsara with Japanese fans

## Tree Will Rock You!

*The borough is steeped in heritage and culture and has been home to many famous faces. In Feltham one of those stars was Freddie Mercury, lead singer of Queen, who moved to the area with his family in the 1960s.*

185 Japanese fans donated a Sakura Cherry Tree to Feltham, which was unveiled at a special civic event



Freddie's appeal to fans across the globe continues to this day as 185 Japanese fans crowdfunded and donated a Sakura Cherry Tree to Feltham to honour his life and work.

On what would have been Freddie's 77th birthday, local resident's group, the Friends of Feltham Green, led a special unveiling ceremony of the tree, bringing together members, the community, Freddie's sister Kashmira Bulsara, and a group of Japanese tourists visiting Feltham for the special occasion. The tree will be

eventually planted in the newly created memorial garden.

Angela Parton, Chair, Friends of Feltham Green, said: "A group of Japanese fans came forward and suggested that a Sakura Japanese Cherry Tree should be included within the memorial garden – as while touring – Freddie fell in love with the gardens and country. The crowdfunding campaign went live on Freddie's birthday in 2022 and within 48 hours of the campaign opening the target was smashed.

"The heart-warming messages left by donors worldwide was overwhelming and highlighted greatly that fans wanted a special place to lay tributes and to keep alive the love and memory of Freddie Mercury.



Angela Parton, Chair, Friends of Feltham Green



The organisers of the Sakura tree were Riko Tateiwa and Emi Sato who attended the unveiling ceremony from Japan.

"Words cannot express enough how thankful the Friends of Feltham Green are for all the support and help we had to make the ceremony such a proud day for



Freddie Mercury moved to Feltham with his family in the 1960s

Feltham. It was an honour to be joined on the day by Kashmira Bulsara and the Mayor of Hounslow to unveil the tree."

Find out more about the Friends of Feltham Green and their work by visiting [www.felthamgreen.org](http://www.felthamgreen.org)



Over 10,000 people attended various live performances in the South Asian outdoor art festival 'ANHAD'

## Destination Hounslow

*Hounslow celebrated another Summer of Culture programme this year.*

Live street performances, film screenings in green and residential spaces, outdoor art trails and exhibitions in libraries and community venues were just some of the events taking place across the borough.



With many of the activities free to attend, families were out in force and had the opportunity to enjoy and experience the rich and diverse culture in the borough.

The Summer of Culture programme is set to return in 2024 and visitors and residents can keep updated by following Summer of Culture on Facebook and Instagram @SummerofCulture

## IN THE BACK OF THE NET

***Hounslow Council welcomed the news that Brentford FC and the University of West London (UWL) have both received their London Living Wage accreditation. As part of the pledge, they will offer job opportunities to residents and young people in Hounslow at the London Living Wage rate.***

All jobs at Brentford FC, including those on matchdays, will be paid at least the London Living Wage rates. Furthermore, the football club plans to develop a work experience programme that will benefit young people in Hounslow.

Brentford's Chief Executive, Jon Varney said: "We are proud to join the ranks of responsible employers in London who are committed to paying their staff a wage that allows them to lead a decent life in the capital.

"Our staff are at the heart of what we do, and we're well aware of the impact financial difficulties can have on our employees particularly with the current costs of living. This step reinforces our desire for creating a positive and supportive environment for Brentford staff to thrive and in turn provide excellent fan engagement and experiences at our stadium."

The UWL, who received accreditation earlier this year, includes casual job opportunities for current students as well as staff employed by external catering and facilities management companies.

Neil Henderson, Director of Human Resources at the University of West London, highlights the benefits for employers and job seekers.

"As a local employer, we are committed to offering a better salary to our staff including young people to support local



**Jon Varney, CEO of Brentford FC**

employment. Young people can benefit from a higher salary as they start off their careers, whilst it helps UWL attract and retain talented young workers to work in the Higher Education sector."

Work Hounslow can support businesses and residents for jobs paying London Living Wage rates. Learn more: [workhounslow.co.uk/contact](https://workhounslow.co.uk/contact)





Local and emerging creatives showcase their designed and handmade products in BAM!

# COMMUNITIES COMING TOGETHER

*Over 4,000 people have visited Boston Manor House since it reopened to the public in July 2023.*

Opening for free six days a week from Tuesday to Sunday, 12-5pm, the 400-year-old historic house is run by Hounslow Council's Historic Houses Team with the support of local volunteers. The House has become a vital space for the community and residents of all ages to see, learn and gather.

Alongside visitors from all over the country, the House and surrounding grounds also host a variety of community activities that residents can enjoy including weekly toddler groups, community walks, historical talks including the origins and evolution of Boston Manor House and the restoration of the House, which was delivered by Architect Harriet Pillman as well as an array of arts and crafts workshops.

Over the coming months even more community programmes and public activities will take place, including a talk about inhabitants in the House by historical researcher Steph Hagan on Thursday 23 November, wreath making and crafts workshops for Christmas. Visit:

**[bostonmanorhouse.org](http://bostonmanorhouse.org)**



## Roaring success

*More than 800 people attended the inaugural Boston Manor Arts Market (BAM!) in September.*

A free market for everyone, BAM! showcased the diverse arts and crafts culture in the borough and created an outstanding platform for creative entrepreneurs to connect with the community.

In collaboration with the local creative business marketer 'I Do Handmade', the market featured 40 local, small and solely-owned creative businesses across Hounslow and West London, selling an array of designed and handmade products, including jewellery, ceramics, textiles and paintings.

Stall holder Nina, who started a creative business selling handmade accessories inspired by South Asian Culture, took part in BAM! to showcase products to customers for the first time. "As I have been doing business online, customers have not been able to touch and feel my products. Here I can meet them and receive their feedback in person. I also meet many creative people too. Each stall holder is selling unique products which are wonderful to see."

BAM! and Space M4 are recent additions to a portfolio of creative spaces and initiatives within Hounslow's Creative Enterprise West (CREW), which comprises the Council's first-ever affordable Digital Dock Brentford, Boston Manor House Jimmy Choo London Fashion Academy, and artists at Johnson's Island.



CREW is one of the nine projects in the Creative Enterprise Zones which is funded by the Mayor of London's Creative Enterprise Zone Sustainability Capital Grant Fund.

Deputy Mayor for Planning, Regeneration and Skills, Greater London Authority, Jules Pipe CBE, said: "I am delighted that the Mayor of London's Good Growth Fund has enabled the creation of a new piece of civic infrastructure to support local people, businesses and the creative industries in Boston Manor. London's local communities are sources of tremendous innovation and this new creative workspace, with its 14 designer-maker spaces will be fully accessible, inclusive and outward-looking and will celebrate diverse cultures."

BAM! is one of hundreds of amazing arts and cultural activities held in Hounslow's Summer of Culture 2023. For more information about BAM!, each participating creative business and activities in the inaugural market in September, please visit: **[www.inhounslow.com/bam-boston-manor-arts-market](http://www.inhounslow.com/bam-boston-manor-arts-market)** or follow @summerofculture on Instagram and Facebook.

## TRANSFER DEADLINE DAY

**Primary and Secondary schools in Hounslow are now accepting applications from families with children starting primary school (reception) or transferring to secondary school (year 7) in September 2024. Families must submit the applications for primary and secondary schools using an online form. They can choose six schools for both primary and secondary.**

**The deadline for secondary school admissions will close on Tuesday, 31 October 2023,** shortly after half-term. To avoid disappointment, please complete the applications by the deadline. All late applications without a valid reason will only be considered after the allocation of all applications received on time.

Children in Hounslow who are currently in Year 6 and were born between 1 September 2012 and 31 August 2013, will need to apply for a secondary school for September 2024.

**The deadline for applying to primary and junior schools is Monday, 15 January 2024.** Children who were born between 1 September 2019 and 31 August 2020, will need to apply for a primary school (reception class). If children are in Year 2 in an infant school and born between 1 September 2016 and 31 October 2017, they will need to apply for a Year 3 place in a junior school.

Information about primary and secondary schools in Hounslow, details of the application process and application forms are available: [www.hounslow.gov.uk/admissions](http://www.hounslow.gov.uk/admissions)

Hounslow Council's Schools Admissions Team are available for advice and assistance for application by phone on 020 8583 2711 / 2721 or by email via [admissions@hounslow.gov.uk](mailto:admissions@hounslow.gov.uk)

## Council funds voluntary groups

**Fifteen voluntary groups have been awarded over £300,000 as part of Hounslow Council's Thriving Communities Fund.**

Among the beneficiaries are six disability centred projects, who have been given nearly £147,000. These include two groups dedicated to autism - a swimming club for people with dementia, buddying for those isolated through disability; and two that alleviate practical issues associated with disability, including the support of carers who may be overwhelmed with related paperwork.

Four projects for young people and families worth nearly £70,000 have also been awarded, including an initiative focused on ending violence against women and girls and an innovative partnership with RollaDome org, (pictured) that seeks to increase the employability of young people not in education or employment.

Anne-Marie Waugh, Founder and Chief Executive of RollaDome, who have received £29,646 to benefit young people, said: "We

are grateful for the support which will help further establish ourselves in West London. As an organisation, we have a proud history of using skating to engage young people and this specific project will focus on individuals that can benefit from what we're good at; helping kids and their families move towards more positive outcomes at a crucial time in their development."



Cllr Shivraj Grewal, Cabinet Member for Communities, Equalities and Culture said: "We have awarded over £600,000 to local groups this calendar year, based on need and aligned to our priorities as a Council.

"The result, including this exciting set of projects, is a mix of activity that further compliments and enriches our vibrant voluntary sector."

Funding for the Thriving Communities Fund is provided through the Local Community Infrastructure Levy (CIL), the Community Partnerships Unit (CPU) and the Housing Revenue Account (HRA).



Photo credit: The Times



Year 13 students in Hounslow - Charanlen (right to the picture) and Mavleen (left) started their online jewellery shop 'Emm x Kay'

## YOUNG ENTREPRENEURS RECEIVE SUPPORT

*Three young women from Hounslow, Charanlen, Mavleen and Ravleen, have showcased their entrepreneurial flair with the support of local charity Hounslow Action for Youth Association (HAY) and the Council.*

The trio have been part of a project that works with young people turning their passion into successful businesses. They recently had the opportunity to put their trading skills to the test using retail space across the borough, including a vacant shop unit at The Centre, in Feltham. This space was secured by the Council, as part of its commitment to finding innovative ways of unlocking affordable retail spaces



Ravleen (right) a Year 13 student from Hounslow develops sensory tools which children and young people with special education needs (SEN) to read

for entrepreneurs and small businesses to help launch and grow their businesses.

Through the Young Women's Social Enterprise Project, HAY, have been

working with over 70 young people from across the borough aged 14-21. During the intensive training programme, participants brainstorm ideas, learn basic skills of design and marketing, and pitch their business model to a panel of tutors and entrepreneurs. They can develop their confidence and learn skills for running businesses.

Ravleen, a year 13 student from Hounslow shared her experience and appreciates HAY's support for developing her business. She encourages young people to start their businesses, even having small ideas. "It would take time, effort, and a lot of hard work to make things happen. But it'd be wonderful to see what you can make of it."

Bijal Karavadra, Deputy Director of HAY said she learned a lot from young women who are so creative and determined to succeed. "They solve problems and build their businesses all by themselves from scratch. I am happy to see they are forming a community, the sisterhood, that can support each other."

Find out more visit [www.hayonline.org](http://www.hayonline.org)

## Journey to success

*Residents, aged 18 or over, can now access a new service guide to help improve their career prospects. The new roadmap showcases key information, advice and support for those looking for jobs and opportunities for training, volunteering or studying.*

Around 2,000 residents have already benefitted from Work Hounslow's one-on-one support and job fairs held in the last 12 months. With support from the team, residents can also create their own pathways with employers and gain access to exclusive job opportunities and London living wage vacancies. To learn more how Work Hounslow can help, visit: [www.workhounslow.co.uk](http://www.workhounslow.co.uk)

## INCREASED SUPPORT FOR DEAF COMMUNITY



*Hounslow Council's support for the deaf and hard-of-hearing community has now increased.*

A new drop-in service where residents can receive advice, information and guidance is available every Tuesday at Hounslow House (room 16, first floor).

This free service, part of a partnership with the Royal Association for Deaf People, is already proving popular. Residents can get help with form filling for benefits, translating English into BSL, understanding utility bills and making telephone calls.

Residents can book an appointment by sending an e-mail or BSL video to: [HounslowAIG@royaldeaf.org.uk](mailto:HounslowAIG@royaldeaf.org.uk)

# AIR QUALITY SENSOR SECURED

*Up-to-the-minute information about air quality in central Hounslow is now within everyone's reach thanks to a partnership between Hounslow Council and a community support group for people with long-term respiratory conditions.*

The Council has installed a Breathe London Air Quality sensor on the west end of Hounslow High Street following a successful application from the Hounslow Borough Respiratory Support Group.

The group successfully applied for the sensor from a Breathe London community programme designed to give residents better access to local air quality information.

Roger Smith, who is Chair of the Trustees for the Hounslow Borough Respiratory Support Group, said: "The group is delighted to have successfully bid for a sensor which will provide an opportunity to help raise awareness on air quality issues for the benefit of Hounslow residents and visitors.

"We could not have achieved our goal without the collaboration of the Council, who made recommendations on where the sensor could be situated. Many thanks, London Borough of Hounslow Council for your support and guidance."

Now, residents can head over to the Breathe London website [www.breathelondon.org](http://www.breathelondon.org) and check the levels of potentially harmful pollutants.



**Deputy Leader, Cllr Dunne joins Roger Smith and members of Hounslow Respiratory Support Group**



## Hounslow is Play Streets Ahead

*To mark World Car Free Day, Hounslow Council teamed up with transport charity Sustrans and two local schools in the borough to host Play Streets sessions and give residents the opportunity to experience their neighbourhoods with fewer cars on the road.*

The events, which took place outside Ivybridge School in Isleworth and Strand on the Green Junior School in Chiswick, invited residents to come along and enjoy the afternoon with their families and local community.

Both sessions featured crafts, play, refreshments, music, and importantly, the chance for residents to discuss the role of Play Streets and School Streets in their neighbourhoods.

Will Norman, Mayor of London's Walking and Cycling Commissioner, said: "It's wonderful to see the children and families playing freely in the street outside their schools. Play Streets is a great way to kick off the School Street design process to make these streets beautiful places for local people to enjoy, and where children and families can safely walk, scoot and cycle to and from school."



Cllr Katherine Dunne, Deputy Leader and Cabinet Member for Climate, Environment and Transport, said: "The Play Streets events provided residents and the school community the chance to enjoy communal spaces with family, friends, and loved ones, as well as sparking an important discussion around the liveability of our neighbourhoods

including providing feedback on the School Street schemes at both schools.

"As a Council we are committed to making the borough as liveable, clean and green as possible, and resident feedback is crucial in shaping this."



James Cleeton, Sustrans London Director, said: "It's always great to see people prioritised over motor traffic, especially outside schools, where the street environment should be a safe and pleasant place for children and families to spend time at school pick-up and drop-off times.

"Hounslow's Play Streets clearly show how opening streets for people transforms them into sociable places where people can meet, chat, play and enjoy spending time in their neighbourhood."

To read more about the Play Streets scheme and how you can apply to host them on your street, visit: [londonplaystreets.org.uk/car-free-day-2023](http://londonplaystreets.org.uk/car-free-day-2023)

Now, residents can head over to the Breathe London website and check the levels of potentially harmful pollutants such as Nitrogen Dioxide (NO2) and Particulate Matter in real-time. The information on the site is updated by the hour.

# FIRST CLASS BUSINESS SUPPORT

*A new, robust business support programme has been unveiled by Hounslow Council.*

Hounslow Business First will provide ongoing support to companies from start-ups to SMEs to help them sustain themselves during the current economic challenges. Furthermore, the comprehensive offering will help them grow with a variety of support services provided that have been tailored for young and newly developed businesses.

## The offer includes:

**Coaching and mentoring** – to support trading businesses to develop a strong business model for resilience and growth

**Digital Skills** – growing capacity for businesses to 'harness digital' as a crucial element of business efficiency to support sustainability and growth

**Bidding for and winning contracts** – support on how to win public and/or private sector tender opportunities, quality standards and consortia approaches

**Enterprise Readiness** – enabling start-ups to test and take their product or service to market. Transforming hobbyists to entrepreneurs, from kitchen table to co-workspace.



The programme will involve a mixture of live events, online support, peer to peer learning and training, and one to one strategic growth sessions in a format that suit local businesses.



Cllr Shantanu Rajawat, Leader of Hounslow Council, said: "Hounslow is a fantastic place to do business, whether you have

been operating for years with hundreds of staff and contracts or have a creative hobby that you want to take to the next level, there is the opportunity to thrive for everyone.



"We understand the current challenges facing businesses and entrepreneurs and that's why our Business First support programme is designed to unlock new ideas and skills to maximise growth. The Council has expanded our network of co-working spaces across the borough, such as Digital Dock, and I'm delighted these now help us to deliver fantastic programmes that help businesses shine."

For more information and to sign-up, visit: [www.hounslow.gov.uk/business-support](http://www.hounslow.gov.uk/business-support)

## CREATIVE THINKING GIVEN MAJOR BOOST

*The Council has been awarded £180k from the Mayor of London's Creative Enterprise Zone Sustainability Grant Fund to help fund a new sustainable creative space at Chiswick House and Gardens - providing a workspace for up to 100 artists and makers.*

Xanthe Arvanitakis, Director of Chiswick House and Gardens Trust said: "As well as caring for our Grade-I listed 18th century buildings and keeping our 65-acre gardens free to visit 365 days a year, we're passionate about supporting our Hounslow community through skills development and by creating employment opportunities."



Xanthe Arvanitakis and Cllr Rajawat

Digital Support session taking place at Feltham Assembly Hall



Feltham welcomes

# Community & Family Hubs

## Advice and support, closer to home

*As part of Hounslow's commitment to making its services and support more accessible, the Council were delighted to launch the first of its community and family hubs in Feltham.*

This includes a major new community resource, open weekly at Feltham Assembly Hall and the existing Family Hub. In addition, a further five community venues are involved, including Feltham Library where Citizen's Advice Hounslow are based, and the Community Hub will be open and offering support every Thursday, from 16 November. There is also Bedfont Lane Community Centre, Southville Road Community Centre (where Age UK Hounslow are based) as well as Feltham



Community Development Association's Community Centre in the Highfield's Estate, and Bristol Court off Bedfont Lane.

This new network of support is a natural development of our Community Solutions approach and is a key part of the Council's efforts to improve its interaction with residents. Whether you're trying to find information, or seeking help and advice, we are making sure you can find the right solution, closer to home.

Commenting on the establishment of the new neighbourhood support available, Cllr Shivraj Grewal, Cabinet Member for Communities, Equalities and Culture said: "Feltham Assembly Hall has featured Council teams including Community Solutions and Revenue and Benefits advice, alongside partner organisations such as RNIB, and Each on a weekly basis for three months now. Together with our Family Hub and other venues rich in community activities, an exciting local approach is emerging, and will soon spread across the borough."

Aiman Elal, from Citizens Advice Hounslow, commented: "We are proud



to be part of Feltham's network of hubs, and will be in situ at Feltham library from November. We've been a partner of Community Solutions since its inception, and fully endorse this way of providing residents with in-person support on everyday issues."

Beverley Fyfe, CEO of Age UK Hounslow added: "It's exciting to see so much support available in Feltham, and for Age UK to be part of it. We are a busy service, popular with local people, and we look forward to spreading the word."

The launch included a panel discussion featuring Yolande Burgess, Strategy Director for London Communities at London Councils, who said:

"A community hub to me is an extension of the family home. On a good day at home, our family supports us, but sometimes we need our family to be a bit bigger, and that can be things that come from the Council, or our amazing voluntary, community, social enterprise and faith partners. To me, it's just a bigger family."

# Feltham's Community and Family Hubs:

## FELTHAM ASSEMBLY HALL

Feltham Park, Hounslow Road,  
Feltham TW14 9DN  
Every Tuesday, 2-5pm

Access a wide range of services and support face to face. Whether you want to develop your IT skills, apply for a job, or access a wide range of services and support face-to-face, the Community Solutions team and partners are available here on a weekly basis.



## BELVEDERE HOUSE

Lemon Grove, Feltham TW13 4DH  
[fcda.org.uk](http://fcda.org.uk)

The base for the Feltham Community Development Association (FCDA), a vibrant community centre that offers diverse activities and support, including creative sessions, cookery courses, youth groups and a young mums' ante-natal group.



## FELTHAM LIBRARY HUB

The Centre, High Street,  
Feltham TW13 4GU  
Every Thursday, launching end of  
November 2023

The home of the Community Hub on Thursdays, featuring Citizens Advice Hounslow and other services to help with a range of issues.

## BEDFORD LANE COMMUNITY CENTRE

9 Proctors Close, Feltham TW14 9NB

Family-friendly activities throughout the year with special sessions taking place in the holidays to keep little ones amused.

## ALF KING - FAMILY HUB WEST

Feltham TW13 5AF  
Monday to Friday 9-5pm

Hounslow is one of 75 local authorities which has received grants from the UK government to launch Family Hubs and Start for Life programmes.

Established in June, three Family hubs have emerged from existing Children Centres, in Feltham, Central Hounslow and Brentford.

## BRISTOL COURT

United Drive, Feltham TW14 9AG

Featuring a regular Dementia Café organised by Alzheimer's Society, which offers advice, companionship, entertainment and information.

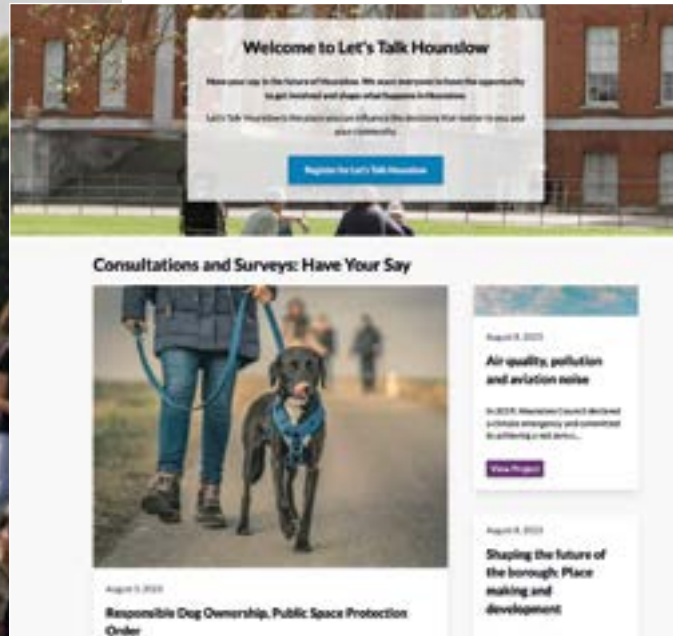
Contact: [Emily.sacher@alzheimers.org.uk](mailto:Emily.sacher@alzheimers.org.uk)  
(07928 511 603) to attend and learn of further dates.



## SOUTHVILLE COMMUNITY CENTRE

Southville Road, Feltham TW14 8AP  
Monday - Thursday  
[www.ageuk.org.uk/hounslow](http://www.ageuk.org.uk/hounslow)

The home of Age UK Hounslow, providing a long-established range of services and activities for older people and local community groups. These include free and low-cost sessions involving arts and crafts and exercise classes. There is also a Dementia Café at the venue.



# HAVE YOUR SAY IN SHAPING HOUNSLOW

*Hounslow Council has launched Let's Talk Hounslow, its one-stop shop where residents can influence the decisions made which affect them, their family and their communities. This is now the single place for the Council's consultations and surveys.*

Residents have informed the Council that they would like more ways to share feedback on future plans – and that perhaps formal consultations aren't always the best way. There are now more than ten new, easy and exciting options via Let's Talk Hounslow.

## SHARING FEEDBACK GOT EASIER

Surveys and consultations will continue to be offered in the way you would expect them, alongside a number of more interactive elements:

1. Virtual post-it notes to share ideas quickly
2. Forums to discuss and debate the pros and cons for activities
3. Maps where 'pins' can be dropped in areas that are being consulted on
4. Section of stories where communities can share experiences
5. Guestbook where comments can be posted
6. Q&A where residents can ask questions and Council staff can answer within the platform
7. Updated news feed
8. Surveys and consultations
9. Quick polls
10. Uploading documents
11. Sharing videos and photographs to make clear what is being discussed.

These options will be available on relevant proposals alongside events and other engagement activities.

This new platform gives us the chance to link up consultations and surveys with their outcomes, so you can see how resident input informed decision making.

## SIGNING-UP TO LET'S TALK

Residents will need to create an account to use Let's Talk Hounslow – it's just one of the ways the Council is making sure the information collected and used to inform decision making is robust and reliable. It takes less than two minutes to create an account and you can register using your name or anonymously.

It will also be quicker and easier to respond to consultations and surveys. You only need to share your equalities data and review the privacy notice and data protection statement when you first sign up.

## WHAT'S IMPORTANT TO YOU

You can now keep updated with topics you are interested in. Whether its climate change and traffic to plans on transforming public spaces or community safety – sign-up to Let's Talk Hounslow.

## TAKE A LOOK

Have a look at Let's Talk Hounslow and the current surveys and consultations at [talk.hounslow.gov.uk](http://talk.hounslow.gov.uk)



You don't need to register to look at the platform. We will bring in more interactive elements to the site over the next few months but it would be good to get your views on this and what you would like to see on the platform. Tell us here [talk.hounslow.gov.uk/feedback/brainstormers/how-can-we-improve-let-s-talk-hounslow](https://talk.hounslow.gov.uk/feedback/brainstormers/how-can-we-improve-let-s-talk-hounslow) or follow the link on Let's Talk Hounslow.

## NOT JUST ONLINE

Not everyone has access to the internet and some people may need alternative versions. If you would like a printed copy of a consultation, or an accessible alternative, such as like Braille, large print or EasyRead formats, please email: [consult@hounslow.gov.uk](mailto:consult@hounslow.gov.uk)

## BE PART OF THE CONVERSATION



***Want to understand your community better, speak to elected representatives and hear from local partners in the borough?***

Why not pop along to your next Area Forum, have your voice heard, and be part of the conversation. Everyone is welcome to attend.

Venues will be announced closer to the time – for more information please visit: [www.hounslow.gov.uk/](https://www.hounslow.gov.uk/) / [areaforums](#)



## ENGAGING SUMMER

***Hounslow Council recently hosted a series of popular summer events.***

Held at Oxford Court and Belvedere House (Feltham) and Ivybridge Estate (Isleworth), the Summer on the Green events provided the perfect opportunity for communities to come together, discuss any Housing concerns local residents had and understand how they can get involved to influence decisions around the housing services they receive.

Feedback to the events was positive with many residents asking for it to become a regular feature on the social calendar where local communities and families

can participate in a range of fun and free activities.

There were a Smoothie Bike using pedal power to make a smoothie, Doctor Bike, art and crafts and face painting. There was also a football session provided by Brentford Football Community Trust team, whilst DJ Dingo's sounds added to the fun spirit making it a lively event.

Just under 20 community partners attended including the Estate Policing Team, Fire Service, Housing Tenancy and Sustainment, Lampton Services, NHS North West London ICB and Brentford Community Football Trust.

## SMASHING SUCCESS

***More than 2,000 residents visited the first Health in Park event.***

Visitors enjoyed a day of fun and healthy activities, such as outdoor yoga, football, Tai Chi, pedalling on a smoothie bike and much more. There was also a chance to visit more than 40 health and community stalls and chat with health professionals.

Organised by the Hounslow Borough Based Partnership (BBP) in collaboration with Hounslow Council, health, voluntary and community partners earlier this year.

More than 15 health and activity prizes were won by visitors, these were kindly donated by Lampton Leisure, Beezee Bodies, BetterPoints, Snakes and Ladders, Hounslow Council Health Outreach Team, and Hounslow Greengrocers.



**Dates for Health in the Park 2024 will be announced soon!**

PC Caroline Baxter, PC Glen McCormack and Lena Gaeltum



Children attending the Hounslow Citizen Scheme



London Fire Brigade, Blue, Brentford Football Club Community Trust, Public Health Team and the Hounslow Community Safety team.



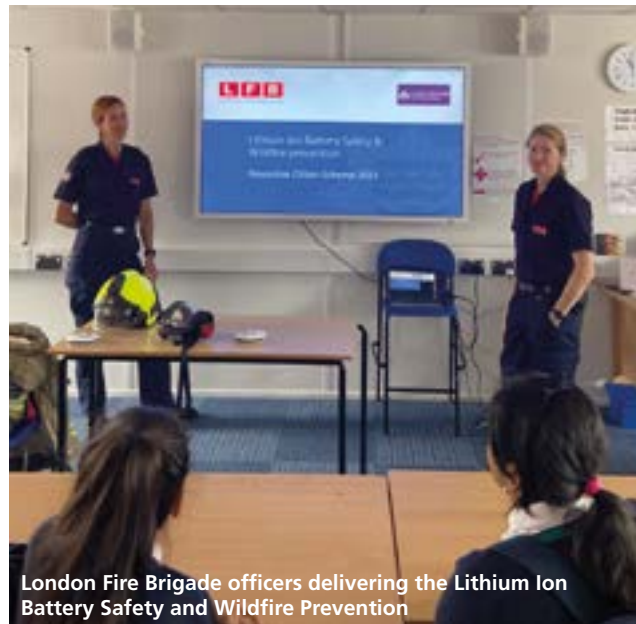
Cllr Ajmer Grewal, Cabinet Member for Safety and Regulatory said: "These sessions are a vital service for our young people in the borough especially as they move from primary to secondary school. It is important that we equip them with the skills, tools and knowledge they need to stay safe both online and offline."

# TO KEEP YOUNG PEOPLE SAFE

*Hounslow Council recently joined forces with the Metropolitan Police to deliver its Annual Hounslow Citizen Scheme, which helps equip young people identify the skills needed to deal with a wide range of potential emergency situations.*

Children from 38 schools participated in the scheme which included:

- What to do if they have difficulties with a stranger on or offline
- How to deal with stop and search requests and their legal rights
- The impact of knife crime and how to avoid dangerous situations that can arise from the mishandling of knives
- Fire safety including how to dispose of lithium batteries
- Healthy eating and healthy lifestyles
- Prevention of radicalisation of young people through gaming, online and offline



London Fire Brigade officers delivering the Lithium Ion Battery Safety and Wildfire Prevention

- Information, advice and signposting to support the 'Violence Against Women and Girls' initiative
- Contributing to community life in a healthy and positive way.

Partner groups who helped deliver the impactful sessions included the local and central Met Police (Cyber Choice),

"I would like to thank all our partners for helping to organise this scheme as well as our Council Prevent team who have worked around the clock to be able to deliver this successfully."

This scheme, which runs annually for schools around the borough, is aimed at schoolchildren in year six, aged 10/11, as they prepare to move into secondary school.

For more information visit: [www.hounslow.gov.uk/prevent\\_in\\_schools](http://www.hounslow.gov.uk/prevent_in_schools)

To contact the Hounslow Prevent Team, use the confidential email address: [PreventCounterExtremism@hounslow.gov.uk](mailto:PreventCounterExtremism@hounslow.gov.uk)



# Hello to a £33,348 salary, including location allowance.

Getting to know local people, businesses, families, communities. Understanding what each of them needs. Building a picture of how best to keep neighbourhoods safe, together. Those are key elements of a PCSO's role. But there's so much more. A PCSO works alongside police officers in London's communities, solving the problems that matter most. Issues like crime, anti-social behaviour and more.

**For job security and shifts packed with purpose,  
say hello to becoming a PCSO.**

**Search Met PCSO**



**METROPOLITAN  
POLICE**



# PROTECTING AGAINST FLU AND COVID-19

*During the colder months, flu and COVID-19 spread more easily as we spend more time indoors. These viruses can have a serious impact on people's health, which can lead to time in hospital and even death. If eligible, getting a vaccine will help protect families over the winter months.*

From this month onwards, the NHS will be encouraging people who are eligible for these vaccinations to come forward for them.

Those most at risk, including adult care home residents, will be the first priority. Other groups eligible for both flu and COVID-19 vaccines include those aged 65+, people with lower immunity, and those in their households.

Pregnant women are also strongly encouraged to book their flu and COVID-19 jab. This can be done at any stage of the pregnancy.

Children aged 2 - 17 will be offered the flu nasal spray or vaccine, and those in

school will have the option to have it during their school day.



Cllr Samia Chaudhary, Cabinet Member for Adult Social Care, Public Health and Transformation, said:

"Getting your winter vaccinations is the best protection you can have against becoming seriously ill if you catch these illnesses. You will also be helping to slow the spread of the viruses, protecting yourself, your family and your community.

"This winter, we will continue to face lots of pressures around our health services and we all need to do everything we can to support these vital services by taking responsibility for our health and getting the protection from these viruses we need."

For more details, FAQs and eligibility information go to:

[www.nwlondonicb.nhs.uk/Winter](http://www.nwlondonicb.nhs.uk/Winter)

# MAKING A STAND FOR SAFETY

*Worried about falling or concerned about a loved one falling at home? Help is available.*

Falls at home can have serious consequences for older people including hip fractures and other injuries.

If concerned about falling at home or worried about a friend or family member, residents can contact their GP or call the Hounslow Falls Prevention Service directly on 020 8614 5490 or email: [hrc.hounslowfallsservice@nhs.net](mailto:hrc.hounslowfallsservice@nhs.net)

Anyone who is over 65 and has fallen or is concerned about falling can self-refer to the service.

For more information on fall prevention, including some handy self-help tips for reducing the risks and staying healthy, visit:

[www.hounslow.gov.uk/falls-prevention](http://www.hounslow.gov.uk/falls-prevention)



# SECURING SILVER SCREEN GLORY AT INTERNATIONAL FILM FESTIVAL

*A short film commissioned by Hounslow Council to help raise awareness about dementia will be showcased at an international film festival.*

The film, Glimpses will be shown as part of the prestigious Aesthetica Film Festival in the Advertising category. The festival takes place in York in November and will also be shared online.

Glimpses is an emotional journey which depicts one Hounslow woman's experience

from being diagnosed with dementia to living with the condition, and explores the impact it has on those who care for her.

The Aesthetica Film Festival runs between November 8 and 12, 2023 and is a qualifying event for the British Academy of Film and Television Arts (BAFTA) awards.

Watch Glimpses by scanning the QR code:



# ALL ABOARD THE HEALTH BUS

*Hounslow's health and wellbeing service, Healthy Hounslow, could be bringing some roadside assistance to local communities thanks to its latest innovation - a roving health bus.*

The four-wheeled fitness and lifestyle machine is a converted ambulance that will travel the borough to deliver great guidance on keeping residents in the best of health.

The project is driven by Feltham and Bedfont Primary Care Network - one of the Healthy Hounslow partner organisations.

Healthcare professionals will use this wellbeing wagon to travel to visit locations, events and communities across Hounslow.

The team will offer a range of services including blood pressure checks and NHS health checks, and will be able to refer residents to health coaching and lifestyle sessions.

Find out more about Healthy Hounslow at: [www.healthyhounslow.co.uk](http://www.healthyhounslow.co.uk)



Cllr Chaudhary with team members at the new Healthy Hounslow bus

# DEMENTIA FRIENDLY STATUS SECURED

*Hounslow has been recognised for its achievements in supporting people who are living with dementia through a major national accolade.*

The borough has been awarded Dementia Friendly Community status by The Alzheimer's Society.

A Dementia Friendly Community is a place that creates an environment where people living with dementia will be confident that they can contribute to community life.

The NHS estimates that there are more than 2,000 people over 65 living with dementia in Hounslow and it is anticipated that this could reach 3,000 by 2030.

Some of the initiatives that are being pioneered include regular memory cafes for people living with dementia and their carers to enjoy group activities and speak to people on a similar journey. There are Singing for the Brain sessions and regular outdoor-themed events such as dementia-friendly walks.

# HEALTHY MALE SHOT

*When it comes to finding out about all the great health and wellbeing services available in the borough, look no further than The Hounslow Male.*

Hounslow Council and its health partners have produced a pioneering newsletter aimed specifically at men - to encourage more of them to think a bit more about their own health.

Entitled The Hounslow Male, the newspaper-style publication is packed with information about how men can get a free NHS health check, look after their blood pressure, take steps to improve their mental health and become fitter and more active.

The Council is working with a number of venues across the borough, including some of Hounslow's popular pubs, to help spread The Male message.

One of the first venues to take The Hounslow Male is The Black Horse Pub on Lampton Road in Hounslow.

Owner Raj (pictured) has already handed out 50 copies to his customers.

To find out more about health and wellbeing in Hounslow, visit: [www.healthyhounslow.co.uk](http://www.healthyhounslow.co.uk)



Raj from The Black Horse in Hounslow is helping to spread health news.

## EXTRA FUNDING TO TACKLE DAMP AND MOULD

*The Council is committed to ensuring that residents live in safe, healthy and decent homes. With an increased focus on tackling damp and mould, the Council has pledged an additional £1 million to urgently address the issue. This includes a detailed action plan and a dedicated taskforce to drive this forward.*



Cllr Sue Sampson, Cabinet Member for Housing Management and Homelessness, said: "We are

determined to learn from the lessons that came from the tragic death of toddler Awaab Ishak in Rochdale, and our new healthy homes taskforce is working hard to implement a new approach to dealing with damp and mould.

"On top of investing additional funds to urgently address required repairs in our housing stock, we want to provide our residents with accurate, up-to-date information and advice to prevent and manage damp and mould in their home. Tackling the problem early is vital for preventing any harmful impacts to your health.

"Our new healthy homes guide will provide useful tips and tricks for preventing damp and mould, while also providing advice for removing it when it does begin to appear. It's a must read as we enter the colder months. If you do need help and support, please get in touch with us."

All residents can now access the free healthy homes guide which provides tips on managing your home to prevent damp and mould. To find out more, download our healthy homes guide by visiting: [www.hounslow.gov.uk/healthy-homes](http://www.hounslow.gov.uk/healthy-homes)



## HESTON FARM GOES BACK TO ITS ROOTS

*Residents at Heston Farm estate have been provided with a brand-new community garden, giving residents of all ages and abilities the opportunity to grow herbs and vegetables while connecting with their neighbours.*

The works were completed as part of the Council's Estates Improvement Programme, after engagement with the Heston Farm Community Centre Committee and Heston Farm Tenant Residents Association about what would work best for the estate.

Some of the planters have been installed off the ground to help ensure everyone can use them with ease. The garden will also include three fruit trees which will be taking root during the optimal planting season.

Heston Farm resident Anthony Stokoe said: "The Community Garden has been an amazing addition to the estate, with residents of all ages using it daily. The residents on the estate were keen to have a peaceful space for the community to spend time with their neighbours while

learning to grow produce. It's been fantastic to see children with their parents learning vital skills and lessons about where their food comes from. So far tomatoes, basil and peppers are the most popular growing choices, but we can't wait to see how it develops."



## CRACKING DOWN ON HMOs

*Following resident feedback and a two-month consultation across the borough, the Council has put in place new regulations on Houses of Multiple Occupancy (HMOs).*

The new rules state that if a landlord wants to convert family homes into HMOs for three to six tenants, then they must obtain planning permission from the Council.

Cllr Tom Bruce, Cabinet Member for Regeneration and Development, said: "I would like to stress that for many residents in our borough HMOs is an affordable housing option, which is low-cost and flexible.

"However, it is clear that many HMOs are having detrimental impact on the local community and this measure becoming permanent will ensure thorough oversight – protecting both the tenants in HMOs and the communities that surround them.

"I would encourage residents to get in touch if they have planning enforcement query related to a HMO."

To raise a concern about a HMO in the borough, visit:

[www.hounslow.gov.uk/hmo](http://www.hounslow.gov.uk/hmo)



Cllr Bruce speaking on HMO

# LANDMARK VISION



The Q&A panel at the Housing Design Vision launch, with Cllr Bruce, the authors of the document from Archio and DK-CM, representatives from the GLA and moderator Claire Bennie

*The Council has created a new 'Quality Housing in Hounslow: A Vision' document which will support and guide the Council's ambitious housebuilding and estate regeneration programme to tackle the housing crisis.*

Developed through extensive engagement with residents and key stakeholders the document is rooted in the needs of our communities and will improve the quality of new homes built by the Council or its partners.

The guidance will focus on five key themes to ensure exemplary housebuilding that will enrich the lives of residents for generations to come. The themes are:

- Fulfilling Homes
- Thriving Neighbourhoods
- Empowered Communities



→ Inclusive Shared Spaces

→ Future-proof Buildings.



Cllr Tom Bruce, said: "This vision embodies our commitment to provide safe, healthy homes for residents. It also sets a clear benchmark for what we expect from developers and housing associations when they are presenting their plans to us.



"Quality housing plays a vital role in boosting residents' wellbeing and helping them live fulfilling lives in thriving communities, and we will continue to strive to deliver this for them."

Find out more, visit: [www.hounslow.gov.uk/quality\\_housing](http://www.hounslow.gov.uk/quality_housing)

# ULEZ SCRAPPAGE SCHEME STILL RUNNING

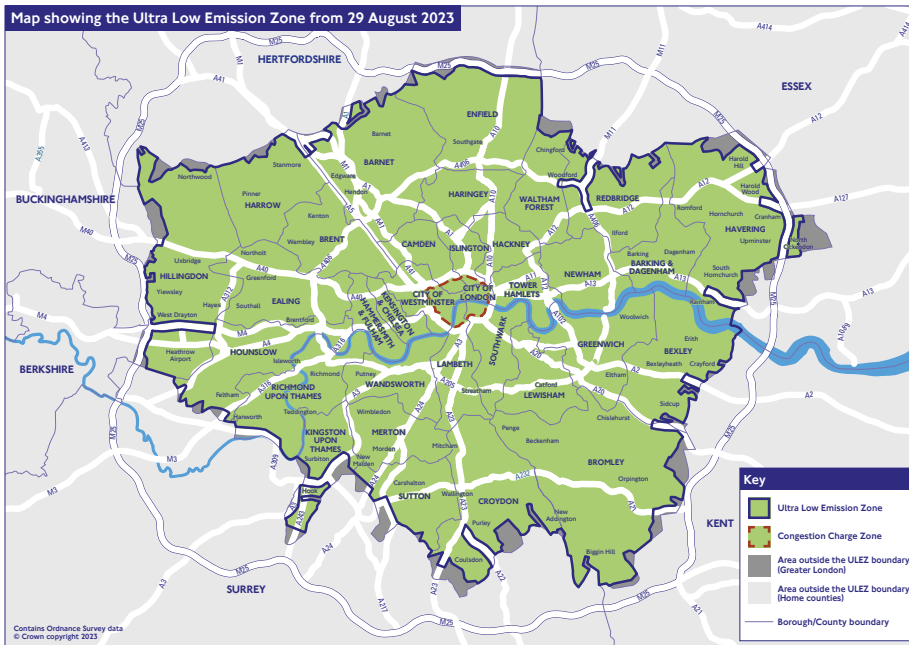
*The Ultra Low Emission Zone (ULEZ) now operates across all London boroughs up to (but not including) the M25 road. This means that Hounslow is now included.*

Toxic air is damaging the health of people across London and expanding ULEZ London-wide will ensure five million Londoners can breathe cleaner air.

Hounslow Council is committed to creating a cleaner, greener, healthier Hounslow that will enable better health outcomes for residents and protect the environment.

Residents are encouraged to check their vehicle registration to find out if their vehicle meets the emissions standards using the TfL vehicle checker at: [tfl.gov.uk/modes/driving/check-your-vehicle](https://tfl.gov.uk/modes/driving/check-your-vehicle)

All Londoners are eligible for the scrappage scheme - find out more and other support offers available on the TfL website: [tfl.gov.uk/modes/driving/ultra-low-emission-zone/scrappage-schemes](https://tfl.gov.uk/modes/driving/ultra-low-emission-zone/scrappage-schemes)



## ON TRACK: FELTHAM STATION CELEBRATES 175 YEARS

*Feltham station recently celebrated its 175th anniversary with an event organised by The Hounslow and Richmond Community Rail Partnership, supported by South West Railway, London Borough of Hounslow and London Borough of Richmond.*

The event was attended by Cllr Katherine Dunne, Deputy Leader and Cabinet Member for Climate, Environment and Transport along with ward councillors and residents. Feltham Arts ran a special flag making session followed by the unveiling of a plaque to commemorate the opening of the station with the event closing with the pass through of the station by the Sunset Steam Express much to the delight of local train enthusiasts.







# £130,000 FUNDING SECURED TO IMPROVE TRAIN STATIONS

*The funding from the South Western Railway (SWR) Customer and Communities Improvement Fund (CCIF) is for the development and delivery of projects across the borough, which include an all-ability cycling hub in Feltham and Hounslow.*

This is part of the Council's ambitious corporate plan for a greener and healthier borough, supporting residents to make healthy travel choices and improving air quality.

To support this ambition, an all-ability cycling hub has been proposed that will provide free cycle training for all members of the local community, with a particular focus on having a range of adapted bikes for residents with learning and physical disabilities. The funding from SWR for this project will pay for the implementation of a new cycle training hub at Feltham Arenas with the purchase of 30 new cycles. The funding will also cover the purchase of new adaptive cycles to be used at Feltham Arenas and at Inwood Park All Ability Hub in Hounslow.

As part of this the Council will also deliver 43 new Sheffield stands for

cycle parking - providing a convenient location for rail users and visitors to the wider Kew Bridge and Strand-on-the-Green area.

At Isleworth Station, a forecourt feasibility study will be carried out to understand what further improvements can be made to the station to ensure it is accessible to everyone. The Council along with Network Rail and South Western Rail have already started working on making Isleworth station more accessible by providing a step free access to the main platforms.

A feasibility study will also be carried out at Brentford Station with the aim to improve access for active travel, providing low-carbon methods of access to the rail network.



## REIMAGINING THE STREETS OF HOUNSLOW

*To help shape Hounslow Council's vision for a healthier, greener and cleaner borough, residents are invited to have their say on its draft Parking and Kerbside strategies.*

With 60% of trips in the borough made by walking, cycling and public transport, the Council wants to get a better understanding of how kerbside and parking spaces are used throughout the borough to help reimagine its streets for the benefit of residents, visitors and local businesses in the community.

### *What is the kerbside?*

The kerbside is the space that sits next to the footway on the road. You might find trees, planting, cycle parking, taxi bays or cars parked here. Well-designed streets and spaces benefit everyone, not just a few. The Council is currently considering proposals for lots of other kerbside uses such as cycle parking, seating and outdoor eating areas, car clubs, deliveries and green areas.

### *Why we need a new approach to parking?*

Hounslow requires a progressive car parking strategy to manage and enhance its existing provision to meet emerging trends. The Parking Strategy looks to maximise benefits for users and parking management by examining key areas, including parking supply, safety and security, future mobility (e.g. electric charging points), pricing, tariffs and operations, active travel (e.g. cycling, walking), accessible and priority parking (e.g. for people with disabilities or parent and toddler bays).

**The consultation is open for 12 weeks until 10 December and the Council is encouraging everyone to respond to help shape the use of streets in Hounslow.**

Have your say now by visiting [talk.hounslow.gov.uk](http://talk.hounslow.gov.uk)

## DOWNTON'S JIM CARTER SUPPORTS COUNCIL POLICY

Actor Jim Carter OBE, who appears in *Downton Abbey*, has backed Hounslow Council's trailblazing new programme – *Grow for the Future*.

This is a first-of-its-kind policy in the UK to turn wasteland across the borough into new allotments, community gardens and orchards to grow food in a cost-of-living crisis and pair them with local schools to teach children about healthy living, sustainability and biodiversity.

Jim Carter said: "I am delighted to add my wholehearted support to Hounslow Council's *Grow for the Future* initiative. The brilliance of this project lies in its simplicity. Take unused wasteland and utilise it for the benefit of young people who have little or no access to outside space.

"I am a keen advocate of gardening, with its self-evident physical and mental health benefits, and *Grow for the Future* is a wonderful stepping stone towards achieving this aim.

"I urge all local councils to take a lead from Hounslow and to introduce similar initiatives in their own boroughs. This is an idea whose time has come. *Grow for the Future*."



Cllr Salman Shaheen, Cabinet Member for Recreation, Public Spaces and Parking, said: "Fantastic that Jim Carter supports

this unique new programme. I hope other councils across the country will be inspired to take unused land and open it up as an educational resource."



# WASTE NOT, WANT NOT

*Hounslow Council is urging residents to reduce the amount of food that is wasted each week in family homes.*



Hounslow resident Farook uses his food waste caddy daily

By reducing food waste, people can save money at a time when there's clear cost of living challenges, while the Council can also save money on disposal costs and reinvest this back into services.

### On average, UK households:

→ Chuck eight meals in the bin each week

→ Throw away 1.96 kg of food daily

→ Waste £720 a year because of binned edible food waste.

The Council launched its No Time to Waste campaign earlier this year to help residents recycle more, reuse and waste less. The ongoing initiative provides residents with advice and direction on how to recycle effectively, as well as tips on how to shop, cook and eat sustainably while saving money too.



Cllr Guy Lambert, Cabinet Member for Highways, Recycling and Health Integration said: "By being

more mindful with what we waste - especially when it comes to reducing the amount of food that is needlessly chucked away - we can all make a big saving at a time when every penny counts and lower our communal carbon footprint.

"The Council's No Time to Waste campaign is here to help residents with portion calculation, meal planning, and understanding the fundamentals of how to practically reduce your food bill.

"Reducing food waste by buying less is the easiest way to make a real difference. However, residents can recycle food using household food caddies, or by using a flat block's communal food waste recycling bin - which is equipped with a state-of-the-art bin washer. If you're worried about unpleasant odours, remember that food waste is collected every week, and as such has little time to develop a smell!"

Residents can visit: [www.notime-towaste.co.uk/food-waste](http://www.notime-towaste.co.uk/food-waste) to learn more about the impacts of food waste, and how to start wasting less.



All school meals in Hounslow will be bought with sustainability in mind

## SIGNING ON THE DOTTED LINE

*Hounslow Council has signed London's Food Purchasing Commitment ('the Commitment') in an innovative move that will reduce the environmental impacts of food the local authority purchases and serves across council operations.*

Hounslow joins Hackney, Newham, and Lambeth Councils in signing 'the Commitment', which is part of London Councils' One World Living programme.

Nearly 100,000 meals are served each year in Hounslow through council-controlled services such as schools, nurseries, and community food and drink hubs.

Many Londoners are increasingly suffering from food poverty amid rising food prices

and increasing cost of living challenges, with an estimated 1.5 million adults experiencing low or very low food security. Ensuring access to healthy, climate and nature-friendly food for London's communities is urgent.

Cllr Katherine Dunne, Deputy Leader and Cabinet Member for Climate, Environment and Transport said: "Hounslow's support of the London Food Purchasing Commitment is another example of the Council's dedication to achieving net zero carbon by 2030.

"As one of the founding signatories of 'the Commitment', we're proud to help pave the way towards more sustainable, circular food systems in London.

"The Council is pledging to ensure that food bought across council-controlled services – including schools, social services, and early years settings - takes into account any impact on our climate and environment."

# YEEP!-HA

*Hounslow Council has launched the first in a series of sustainable parcel locker networks across London.*

Working in partnership with YEEP! lockers, Hounslow Council's new Neighbourhood Parcel Network has initially been rolled out to areas in Brentford, Isleworth, and Feltham.

The initiative aims to improve the borough's air quality and transform the way that residents and businesses receive and return their packages.

The new YEEP! lockers are accessible by residents 24 hours a day and offer a sustainable and reliable option for parcel collection and return.

Out-of-home delivery provides a solution to help cut down delivery vehicles' carbon emissions by limiting the number of failed and missed deliveries, and reducing the

number of journeys that couriers make from warehouses to individual addresses.

The Council's ambition is to ensure an out-of-home delivery option – such as a YEEP! locker - is available to every resident within a 5-minute walk of where a person lives, works, or enjoys leisure time.

Cllr Katherine Dunne said: "YEEP! lockers help contribute to a cleaner and greener Hounslow by providing Feltham, Brentford, and Isleworth communities with the ability to collect and return parcels via lockers that are just minutes from households. By utilising our new parcel network residents will help reduce the number of delivery vehicles on roads and improve Hounslow's air quality.

"Ultimately, we're targeting a borough-wide rollout of YEEP! out-of-home delivery lockers in the months to come and will be supporting residents and businesses to make the choices that both protect our environment and increase the convenience of returning and receiving parcels."

For more information about YEEP! and its sustainable parcel locker network, please visit: [yeeplockers.com](https://yeeplockers.com)



Cllr Dunne outside one of Brentford's newest out-of-home delivery lockers

# What's going on AROUND HOUNSLOW

## Welcome to Hounslow

Hounslow is an exciting and vibrant west London borough with lots of things to see and do. Around Hounslow includes fun things to do for all the family including children and young people. It's advisable to check with the organiser or venue if the event or activity is still going ahead.

### Gunnersbury Park & Museum

[www.visitgunnersbury.org/whats-on](http://www.visitgunnersbury.org/whats-on)

#### LITTLE FLAMINGOS: SONGS, DANCE AND STORIES

**20 October, 10 November  
and 8 December**

**10.30 - 11.30am,  
1.30 - 2.30pm**

Join us for rhymes, action songs, and interactive stories, followed by free play in our small soft play area. Tea, coffee and juice will be served.

£3

#### POP UP PLANETARIUM

**21 October**  
Shows run between  
**10.15am - 4.15pm and last  
25 minutes**

Explore the solar system and learn about the stars, planets and explore the stories behind science fiction.

Suitable for children aged 3+  
£5

#### SET TO STUN: AUTISM FRIENDLY FAMILY DAY

**23 October**  
**11am - 3pm**

A relaxed and quieter day at the museum, designed for families and carers with children and young people

on the autism spectrum and those with additional sensory needs.

Explore the Set to Stun exhibition in a peaceful atmosphere and take part in activities such as trails and dressing up.

A visual story map will be sent out in advance and a quiet room will be available for downtime.

Free entry, contact: [learning@visitgunnersbury.org](mailto:learning@visitgunnersbury.org) if you are interested in visiting on this day.

#### A QUEST IN SPACE AND TIME

**25 October**  
**10.30am - 11.30am,  
12.30 - 1.30pm,  
2.30 - 3.30pm**

The museum has been taken over by an alien force that is creating glitches in time and space!

Renowned mathematician Ada Lovelace has found herself transported to modern day Gunnersbury – can you help her to get back to the 19th Century and save the future of the planet as we know it?

£7

#### MAKE AND TAKE: ROBOT ALIEN MASKS

**26 October**  
**11am - 3pm**

Design your own robot alien mask. Then take a photo of your creation using our

'instagalactic' photo frame, in your favourite part of our new Sci-Fi exhibition, Set to Stun.

£2 suggested donation

#### OPEN MIC NIGHT: SCI-FI SPECIAL

**27 October**  
**6 - 8pm**

We're on the lookout for performances celebrating Sci-Fi, think Doctor Who, Hitchhiker's and much more. In other words, it needs to be "out of this world"

If you are interested in performing, please contact [Edwin Addis esaddis@gmail.com](mailto:Edwin.Addis.esaddis@gmail.com) to book your slot and explain how your set will be sci-fi related.

£5

#### LITTLE FLAMINGOS: STIR-UP SUNDAY

**26 November**  
**10.30 - 11.30pm**

Help our Victorian servants prepare for the Christmas festivities in this special interactive performance for Early Years!

**Activities are set up for babies and toddlers** to interact and play with a parent or carer and are designed for little ones that can sit unaided. Friendly staff will be on hand to welcome you.

£7

#### STIR-UP SUNDAY

**26 November**  
**1.30 - 2.30pm**

Help our Victorian servants prepare for the Christmas festivities.

**Suitable for children aged 5+.** All children to be accompanied by an adult.

£7

#### FATHER CHRISTMAS AT GUNNERSBURY

**2, 3, 9, 10, 16 and 17  
December**  
**10 minute slots available  
from 10.30am - 4.30pm**

Visit our Victorian Father Christmas in Gunnersbury's

Historic Kitchens.

Help Lizzie the kitchen maid make decorations to take home with you and see Father Christmas in his festive study. Children will receive a traditional wooden toy as a gift.

£15

### CHISWICK HOUSE AND GARDENS

[chiswickhouseandgardens.org.uk/whats-on](http://chiswickhouseandgardens.org.uk/whats-on)

#### BIZZY BUDDIES OCTOBER HALF- TERM CAMP

**23 October - 3 November**  
**9am - 3pm**  
**Cricket Pavillion**

The ultimate indoor/outdoor playground with multisport, arts and crafts for children aged 3 – 14 years.

There will be various sports activities such as football, tennis, dodgeball, tag rugby .

They also have an Arts and Crafts Camp, located inside the cricket pavilion.

£30 half day, £55 full day,  
£220 for a full week

#### GARDEN TOGETHER: FAMILY GARDENING SESSIONS

**25 - 27 October**  
**Kitchen Garden**

Get your hands dirty this October half-term at our free Family Gardening session.

Join us for a family-friendly gardening session helping out in our beautiful gardens.

#### STORYTELLING WITH SANTA

**25 November to 22  
December**  
**Lower Tribune**

Join us for a magical experience this festive season, as Santa welcomes you to his grotto and tells a story of Christmas cheer at Chiswick House and Gardens.

£12.50 per child

## London Museum of Water & Steam

### OCTOBER HALF TERM – MINI MONSTERS

From 21 October  
10am - 4pm

The old River Thames was a scary place, full of monster bacteria! Find out where our water comes from and see the science that cleans the mini monsters from London's water.

[www.waterandsteam.org.uk/event/october-half-term-mini-monsters-2/2023-10-21](http://www.waterandsteam.org.uk/event/october-half-term-mini-monsters-2/2023-10-21)

## Keep Active

### BETTERPOINTS

Download the free app and get going! Visit App Store or Google Play and register.

[hounslow.betterpoints.uk](http://hounslow.betterpoints.uk)

### LOCAL FOOTBALL

Find local football sessions groups including Wildcats,

Squads Competitive and Recreation sessions.  
[find.EnglandFootball.com](http://find.EnglandFootball.com)

### WILDCATS, 5 – 11 YEAR OLDS

FREE non-competitive football sessions for girls.

Various locations and all ability levels.

[weetabix.co.uk/weetabix-wildcats](http://weetabix.co.uk/weetabix-wildcats)

### OURPARKS BITESIZE

FREE at-home exercises

[www.ourparks.org.uk/content/couch-to-programmes](http://www.ourparks.org.uk/content/couch-to-programmes)

### PARKPLAY

Free fun games for all the family.

Osterley Park, every Saturday morning.

[park-play.com/parks/osterley-park](http://park-play.com/parks/osterley-park)

### PARKRUN

Run, walk or jog your way

Osterley, Gunnersbury, Bedford, Hanworth and Crane Park

Find your nearest  
[www.parkrun.org.uk](http://www.parkrun.org.uk)

## CALLING ALL COUNCIL HOUSING TENANTS

**Do you want to review the housing service you receive and help shape services?**

Tenant scrutiny is a powerful role where tenants come together in a group to do a deep dive review in to a service provided by Housing Services. Could it be better and how? Senior officers must listen and consider options from the tenant scrutiny group. Officers will help the tenant scrutiny group but the group is independent.

The Council would like to bring together up to 15 tenants from across the

borough to have an initial discussion about how to create an effective scrutiny model which works for tenants.

**A workshop will take place on Friday 27 October in the afternoon at Hounslow House.**

If you would like to know more or want to join this meeting please contact [engage@hounslow.gov.uk](mailto:engage@hounslow.gov.uk) or call 07890 535017 working with the Council to develop a new Leaseholder Action Group.

## Soul Purpose

Soul Purpose is launching in Hounslow and are having an event to celebrate – join them at Hounslow House, Sixth Floor on Friday 27 October from 6.30pm.

Get your tickets here:  
<https://bit.ly/SP360>



OUR PARK PRESENTS...

# BLENHEIM LIGHTS



**FIREWORKS**  
**FOOD**  
**FUNFAIR**  
**ENTERTAINMENT**  
**STALLS**

**FIREWORKS**  
**START AT 8PM**

**SATURDAY 28**  
**OCTOBER**

**BLENHEIM**  
**PARK 2 – 9PM**

📍 FELTHAM, TW14 9AA  
HAWKES ROAD ENTRANCE

Lampton  
Services



Book your **FREE** tickets by visiting\*  
[www.hounslow.gov.uk/hounslowevents](http://www.hounslow.gov.uk/hounslowevents)

\*Limited capacity, book to avoid disappointment



# MEET THE MAYOR OF THE LONDON BOROUGH OF HOUNSLOW

The Mayor of Hounslow 2023-2024 is Cllr Afzaal Kiani



Mayor Kiani was first elected as a Councillor for the Hounslow Heath Ward in 2018.

He was born and raised in Rawalpindi, Pakistan and moved to the UK in 1986 as a student.

He has served on various Committees and Panels for the Council and sat as Chair and Vice Chair of the Housing and Environment Scrutiny Panel.

Cllr Kiani has lived in the borough since 1998. He is married and has four children.

## Mayor's Charity

The Mayor has chosen two charities for his Mayoral year – **Al-Mustafa Welfare Trust (Registered Charity Number 1118492)** and **CW+ (Registered Charity Number 1169897)**.

**Al-Mustafa Welfare Trust** Trust is dedicated to eradicating global poverty, and for over 30 years has been delivering life-saving humanitarian aid to the poorest countries in the world.

**CW+** is the official charity of Chelsea and Westminster Hospital NHS Foundation Trust.

# OUT AND ABOUT WITH THE MAYOR

*The Mayor has had a busy summer supporting various local organisations and events:*

## Onam Festival

The Mayor joined Heathrow Malayalee Association for Onam Festival celebrations. Onam is a traditional Indian festival marking rice harvest.



## Bath Road Care Home

The Mayor attended the opening of a new residential care home in Bath Road, Hounslow.



## Rise and Thrive

The Mayor attended the Rise and Thrive summer fair in Feltham, a not-for-profit organisation giving young people the tools and opportunities to succeed.



If you'd like the Mayor to attend your civic event, charity or voluntary organisation please get in touch with [mayor@hounslow.gov.uk](mailto:mayor@hounslow.gov.uk)

# Garden waste

Half year subscription from now until 31 March

**1/2 year service – sign up NOW**

**Fortnightly collections from now until  
31 March 2024**

**£35.40**

**For residents on Council Tax Reduction**

**£17.70**



## HAVE YOUR SAY

We are proposing to introduce new powers under a public space protection order (PSPO), to tackle the issues of dog fouling and other dog related nuisance.

**We would love  
to hear your views**

**For more information and to have your say, visit:  
[talk.hounslow.gov.uk/dog-pspo](http://talk.hounslow.gov.uk/dog-pspo)**



## BEDFONT



**Lily Bath**  
Education, Children,  
Skills and Employment



**Adesh  
Farmahan**



**Raghwinder  
Siddhu**

## BRENTFORD EAST



**Marina  
Sharma**



**Rhys  
Williams**

## BRENTFORD WEST



**Guy Lambert**  
Highways, Recycling and  
Health Integration



**Lara  
Parizotto**

## CHISWICK GUNNERSBURY



**Joanna  
Biddolph**



**Ranjit Gill**



**Ron  
Mushiso**

## CHISWICK HOMEFIELDS



**Jack Emsley**



**Gerald  
McGregor**



**John Todd**

## CHISWICK RIVERSIDE



**Amy Croft**



**Gabriella  
Giles**



**Peter Thompson**  
Leader of the  
Opposition

## CRANFORD



**Ghazala  
Butt**



**Sukhbir  
Dhaliwal**



**Vickram  
Grewal**

## FELTHAM NORTH



**Muhammad  
Shakeel  
Akram**



**Samina  
Nagra**



**Kuldeep Tak**

## FELTHAM WEST



**Madeeha  
Asim**



**Hina Mir**



**Alan  
Mitchell**

## HANWORTH PARK



**Bishnu  
Gurung**



**Farah  
Kamran**

## HANWORTH VILLAGE



**Richard  
Foote**



**Allan Joseph**



**Noor  
Kaleem**

## HESTON CENTRAL



**Harleen  
Atwal Hear**



**Shivraj Grewal**  
Communities, Equalities  
and Culture



**Riaz Gull**

## HESTON EAST



**Aqsa Ahmed**



**Gurmail Lal**



**Amrit Mann**

## HESTON WEST



**Emma  
Siddhu**



**Karamat  
Malik**



**Shantanu Rajawat**  
Leader of the Council

## HOUNSLOW CENTRAL



**Rasheed  
Bhatti**



**Ajmer Grewal**  
Safety and Regulatory  
Services



**Pritam  
Grewal**

## HOUNSLOW EAST



**Junee Meah**



**Daanish  
Saeed**

## HOUNSLOW HEATH



**Samia Chaudhary**  
Adult Social Care, Public  
Health and Transformation



**Afzaal Kiani**  
Mayor



**Farhaan  
Rehman**

## HOUNSLOW SOUTH



**Tom Bruce**  
Regeneration and  
Development



**Sayyar Raza**



**Karen Smith**

## HOUNSLOW WEST



**Bandna  
Chopra**



**Jagdish  
Sharma**



**Mohammed  
Umair**

## ISLEWORTH



**Sue Sampson**  
Housing Management  
and Homelessness



**Salman Shaheen**  
Recreation, Public  
Spaces and Parking



**John Stroud-  
Turp**

## OSTERLEY AND SPRING GROVE



**Unsa  
Chaudri**



**Tony Louki**



**Aftab  
Siddiqui**

## SYON AND BRENTFORD LOCK



**Dan  
Bowring**



**Katherine Dunne**  
Deputy Leader of the Council  
Climate, Environment and  
Transport




**Balraj Sarai**

### Key

 Labour

 Conservative

 Cabinet

To find out which ward you live in, who your councillor is and how to contact them, visit [www.hounslow.gov.uk/democracy\\_and\\_elections](http://www.hounslow.gov.uk/democracy_and_elections) or call 020 8583 6808